

CALLAYOMI COUNTY WATER DISTRICT

Bulk Station



Location: 20721 Big Canyon Road

Instructions

1. Input Access Number, push **ENTER**;
2. Input PIN Code, push **ENTER**;
3. Enter the number of gallons you want dispensed.
4. Pause water at any time: push **STOP** once and **START** to resume.
5. Push **STOP** twice before leaving to end transaction.



Make checks payable to: CCWD

Mail or Drop payments in our Drop Box:

21282 STEWART ST. #92
MIDDLETOWN, CA 95461

We also accept cash, check & money order payments in person:
MONDAY – FRIDAY: 9AM-3PM

CREDIT CARD PAYMENTS ACCEPTED ONLINE ONLY:
www.callayomiwater.com

INQUIRIES:
707-987-2180

Bulk Rates & Fees

(Subject to change at any time)

	Maximum Monthly Allotment	\$/1,000 gal flat rate	.1% (Base)*
(Over 100,000 gal Only Available on Project-Basis)			
(Credit App Required)	100,000 gal	\$21.50	\$100.00
(Credit App Required)	50,000 gal	\$20.50	\$50.00
	20,000 gal	\$20.00	\$20.00
	10,000 gal	\$20.00	\$10.00
	5,000 gal	\$20.00	\$5.00

*Capacity Surplus (Base) Fee: 0.1% of Allotment

Bulk Service Misuse Fee	\$25.00
PIN Change Fee	\$5.00
PIN Reconnect Fee	\$15.00
Hydrant Meter Refundable Deposit Fee ...	\$3200.00
Hydrant Meter Monthly Rental Fee	\$20.00

BULK ACCESS WITH ESCORT MAY BE PROVIDED ON A 1-TIME, PAY-IN-ADVANCE BASIS:
\$20/FILL, UP TO 1,000 gallons

Bulk Water Rules and Regulations

Effective 10/20/2022

DEFINITIONS

1. **“Bulk Water”** is any water sold for transport obtained from a “Bulk Station” or, under special circumstances, a hydrant meter at an authorized location.
2. **"Customer"** shall mean customer for water service of the Callayomi County Water District.
3. **"District"** refers to the Callayomi County Water District.
4. **“Month”** or **“Billing Cycle”** refers to the period between CCWD meter reads, which usually take place on or the last business day before the 27th of each month.

1 – AUTHORITY

- A. Bulk Water is available on a CCWD water surplus basis and may only be drawn from the Bulk Station or authorized water sources. In the event of emergency, including but not limited to drought, local fire, or power outage, bulk water access may be suspended or limited.
- B. The Bulk Station may be down at times for maintenance, power outages, or at any time the District deems necessary.

- C. Any person involved in the unauthorized use of water will be charged for: the water taken, the costs incurred to investigate and correct the use, penalty fees and other remedies authorized by law or approved by CCWD. Those involved in unauthorized use are ineligible for new permits until paying for past water use, penalties, and CCWD costs.

2 - DISTRICT PROPERTY

- A. The Bulk Station, Hydrant Meters, and all land and equipment used to provide water by Callayomi County Water District is the District's Property; no trash, vandalism, or misuse of any kind will be permitted.
- B. Any damage to or misuse of District's Property will be paid for by offending party.

3 - CUSTOMER RESPONSIBILITY

- A. Bulk water Customers will utilize reasonable care with CCWD equipment. Any damage to, loss, or unauthorized use of CCWD equipment may be charged to the Customer in addition to applicable penalty fees.
- B. Bulk Station users must furnish a 3" male camlock adapted to the size of their hose.
- C. The District reserves the right to discontinue service to any Customer for misuse, mis-conduct or non-payment.
- D. Any violation of CCWD Rules and Regulations, OR ANY APPLICABLE LAW, is subject to a Bulk Water Misuse Fee and termination of service.

4 - APPLICATION FOR BULK WATER SERVICE

- A. One account per Customer/transport vehicle/vessel. If we find a transport vehicle/vessel being used for multiple accounts, or other evidence of sharing, all accounts involved shall be terminated. If an account holder has more than one driver, all drivers will be under one account.
- B. Accounts are not transferrable. Shared PIN's will be considered misuse of District Property.
- C. All Customers utilizing the bulk station will complete the "Application for Bulk Water Service" and any other forms/application required and pay applicable fees for startup.
 - a. If requesting access to more than 20,000 gallons/month, the Customer is ALSO required to complete a Credit Application and receive CCWD approval.
 - b. If requesting access to more than 100,000 gallons/month, the Customer is ALSO required to complete a Project Application and receive CCWD approval.

5 - CUSTOMER PRIVACY

- A. Callayomi County Water District will not share or sell Customers private information to any third-party affiliates, except as needed to help for research and account management.
- B. Callayomi County Water District will share any Customer and/or account information when requested by any proper authorities or as needed to determine account eligibility. This includes, but is not limited to, name, license plate number, address, and date and time of water taken.

6 – BILLING

- A. All bulk water usage will be billed at the current “Bulk Water” rate, according to current rates and fees, and subject to shut-off or termination for non-payment. The rates and fees shall be available on the district’s website and/or the district office.
- B. All bulk water Customers will be required to sign up for E-bill (bill will be emailed). Paper billing will not be an option for bulk water Customers, unless another active water service is held by the same Customer and all accounts are billed as a group.
- C. Each account is individually metered for usage. If you believe that there is a discrepancy in the amount of water usage billed, please contact the office within five (5) days of receipt of the disputed bill.
- D. **INCREASE** of allotment level can happen anytime with proper applications and will remain in effect until the following June.
- E. **DECREASE** of allotment level can only be made by contacting the office between June 1st and June 25th (“open enrollment”) of each year.

7 – DELINQUENCY

- A. Payments are due on or before the 27th of each month and are considered late if received after 9am on the following business day. If payment is not received within 6 (six) calendar days of the due date, the account will be deactivated on the following business day.
- B. The Pin Reconnect Fee will apply when an account is deactivated for delinquency.
- C. The Customer will continue to be charged all applicable monthly fees for the time the account is deactivated. To reactivate an account, the account will have to be paid in full and may require prepayment for no less than three (3) months.
- D. The District reserves the right to terminate meter use at any time, without notice, in matters of misuse, harm to District facilities, interference with the public water supply, or failure to notify of any change in use or any failure to comply with other terms or protocols of this policy.

8 - HYDRANT METER USE

- A. Hydrant Meter use, when permitted, is subject to the same conditions as Bulk Station use and is only permitted at authorized water sources.
- B. Hydrant Meter rental will require a Deposit, paid in advance by check or money order, and CCWD inspection of required equipment.
- C. If Hydrant Meters are issued for a term agreed upon by both parties; if not returned at the time agreed, the Bulk Service Misuse Fee will apply.
- D. **Additional Terms:**
 - Renters must furnish hydrant meter outlet adapters, compatible to NSFT threads and fire hydrant wrench.
 - All tanks/containers must have an approved check valve or air gap assembly and must only be used for water hauling.
 - Hydrants must be opened and closed SLOWLY and only with an approved fire hydrant wrench.
 - All fire hydrant caps must be replaced before leaving.